



healthwatch
Nottingham & Nottinghamshire

E-update

Welcome to the third E-Update

A community update on all things Healthwatch

Through the E-update you will hear about how the voices which are being shared by local people across Nottingham and Nottinghamshire are helping to make a real difference to health and care services.

Who are Healthwatch and what do we do?

Healthwatch Nottingham & Nottinghamshire is the local independent patient and public champion.

We hold local health and care leaders to account for providing excellent care by making

sure they communicate and engage with local people, clearly and meaningfully and that they are transparent in their decision making.

We gather and represent the views of those who use health and social care services, particularly those whose voice is not often listened to. We use this information to make recommendations to those who have the power to make change happen.

We have 3 key roles:



Scrutiny: To hold local health and care commissioners and providers to account for listening to the public, as well as providing excellent care, signposting and total transparency.



Make a difference: To collect & provide insight into patients & communities, making recommendations to improve services for the public, patients and service users. Holding commissioners and providers to account for delivering these recommendations.



To work in partnership: Across local, regional and national networks of Healthwatch and the CQC to ensure big issues/opportunities are acted upon & best practice is shared, whilst ensuring that our independence is maintained.



What does 'Good' look like when planning community services for people

We have produced a video in which Healthwatch Strategic Volunteer, Ann Whitfield, gives a background on how we have been helping to influence good approaches to engagement as part of plans to transform community services.

Here's a link to the video <https://www.youtube.com/watch?v=1SNjD6RLcAE>



Could you be a Community Connector?

As a Community Connector, you'll be directly involved in making a difference for communities by letting Healthwatch know about the views and issues people have when accessing health and social care services so that they can raise with those with the power to make change happen.

- Do you believe that health and social care should be of the highest standard for everyone?
- Are you a champion for fair representation and inclusion?
- Are you a member of a community or a group who feel their voice is not listened to or well-represented in health and social care decisions?

- Are you aware of health inequality and the people most at risk of experiencing it?
- Would you like to be part of a positive change?
- Do you have 3 or 4 hrs to spare a month?

If you answer yes to all or most of these questions, we would love to hear from you.

Want to find out more? Visit <http://hwnn.co.uk/volunteer> for further details.



Do you have something to say about getting NHS dental appointments?

We're running a short survey for people to let us know about their experiences of accessing NHS dental appointments, as part of our current 'Hot Topic' survey.

To share your voice [click here](#) it only takes minutes to complete.

If you are part of a group that would like to invite us along in-person to complete the survey with people, please contact alan.rhodes@hwnn.co.uk to arrange.



Making a difference

Healthwatch Nottingham & Nottinghamshire Showcase & AGM 2021

We are inviting people to join us to hear how we have represented the views of those who use health and social care services, particularly those whose voice is not often listened to.

We will be hosting an event for people to attend either in person or online on:

Thursday 2nd December 2021 1.30pm-3.15pm Followed by our public Annual General Meeting at 3.30pm

To join us in person - People are invited to join us at:

The Nottinghamshire Deaf Society, 22 Forest Rd W, Nottingham NG7 4EQ

BSL interpreters will be available - Please contact for us more details.

Booking for in-person attendance is essential.

To join us online: Joining information will be added to our website hwnn.co.uk/agm2021 near to the date of the event.

Please confirm in-person attendance & notify us of any additional requirements by 12noon Monday 22nd November: email info@hwnn.co.uk or call 0115 956 5313



Vacancy - Maternity Voices Partnership (MVP) Project Officer

This is a fantastic opportunity to join the Healthwatch Nottingham and Nottinghamshire team to deliver our contract with Nottingham and Nottinghamshire Clinical Commissioning Group to support the Nottingham and Nottinghamshire Maternity Voices Partnership (MVP).

The MVP is a team of professionals and local people, working together to improve local maternity services so that families and babies can have the best health outcomes. As MVP project officer, you will support the MVP by putting the experiences of families at the centre.

To find out more about this fantastic opportunity, visit: <https://hwnn.co.uk/about-us/vacancies/>



We are seeking new people to join our Board of Trustees

You do not have to have had governance experience in the past, this is a great opportunity to learn more about charity governance and extend you own skills and knowledge.

We are particularly interested in people who bring expertise and insight into the following areas:

Digital Strategy, Social media marketing, PR, HR, finance, fundraising, events management, research, IT strategy, volunteering, volunteer management, business development, commissioning.

We also wish to recruit people who have personal knowledge of health and social care services. We value personal experience as it informs our vision for services that are fair and equal to everyone.

Therefore, we particularly welcome applicants who come from communities that face higher levels of health inequality especially Black, Asian and ethnic communities, LGBTQ+, Carers of people with long term conditions, disabled people, Deaf community etc.

If you are interested and would like to find out more, please visit:

<https://reachvolunteering.org.uk/opp/trusteeboard-member-3>

Thank you and Goodbye to Kinsi

Our Partnerships Manager, Kinsi Clarke, will be leaving Healthwatch towards the end of the month.

Kinsi has made a huge contribution to Healthwatch through her passion for listening to the voice of our local communities, in particular the 'voice of the voiceless'.

We would like to thank Kinsi for all she has done for this organisation, and wish her the very best in her new role.



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